



About us

Multifeeder Technology provides high performance friction feeding and labeling solutions throughout the world. With state-of-the-art control technology and robust mechanics, our products feed more quickly and accurately to provide customers with a greater value of return. All feeders, labelers and accessories can easily be integrated with other machines to provide a total system solution for any application.

AfterMarket Offerings

Ensure you have original equipment manufacturer parts in your inventory to help mitigate risk and keep your production system running.

WHY MULTIFEEDER PARTS?

In today's competitive market, time is money! Your Multifeeder system needs to run 24/7 and you need to identify and resolve errors quickly. Our spare parts are machined in-house providing you with best quality OEM parts; designed for easy changeover and increases the lifespan of your machine, which provides value and reduces overall costs.



SPARE PARTS:

We can help you identify and understand which parts are prone to wear out sooner. And we can assist you quickly with ordering your parts via phone, email, or our portal.



The **Spare Parts Portal** offers faster shopping and the convenience of 24 hour access. Visit us at www.multifeeder.com, select "**Spare Parts Portal**" on the top purple navigation bar.

Part offerings include:

- A la carte (individually priced items)
- Consumables Parts Kit
- Standard Parts Kit
- Uptime Parts Kit

REFURBISHMENT - REPAIR:

Our expert team of Technicians will diagnose your machine efficiently to mitigate any problem; then repair and ship your machine back to you in a timely manner. We understand that your repair demands develop quickly. We will provide you with superior customer support, which will help you receive top-notch results and service.



HIGH PERFORMANCE AUTOMATION



AfterMarket Offerings *(Continued)*

Multifeeder has a full aftermarket support team to help you with your system. Support includes:



Technical Support Services

Our dedicated team of experienced Technicians and Application Engineers have the proper training and necessary credentials to answer any questions and offer system solution recommendations for your project needs.

For Technical Assistance, call 651-407-3100, select option 2.

Customerservice@mftautomation.com

TECHNICAL PHONE SUPPORT:

Give us a call and we can help troubleshoot your Multifeeder system and supply any needed technical documentation.



FIELD SERVICE SUPPORT:

We can visit you on-site to help with training, installation, and/or troubleshooting.



WARRANTY AND NON-WARRANTY REPAIRS:

If you have challenges with your Multifeeder system, contact us, and send in your system for evaluation. At our facility, we will run diagnostics and provide you with a repair quote or alternative solution.



DEMO VIDEO SUPPORT:

Send us your samples and we can demonstrate how MFT can meet your system requirements. Then we'll email you a video for your review to see if we can move on to the next step of a new equipment purchase.



Spare Parts Portal

Shop Fast Online
24/7

- *Multifeeder parts typically ship same business day for stocked items before 3pm CST.*
- *Call one of our sales representatives to discuss how Multifeeder's Aftermarket Offerings can benefit your production line.*

Customer Service Center Business Hours: 7:00am - 5:30pm CST - Monday - Friday



www.mftautomation.com

MFT AUTOMATION
4821 WHITE BEAR PARKWAY
ST. PAUL, MN 55110
© 2021 MFT AUTOMATION

PHONE: 651-407-3100
FAX: 651-407-3199
MARKETING@MFTAUTOMATION.COM
10/2021 BULLETIN #070